



**RE-ENTRY SUPPORT AND JAIL DIVERSION
AS PART OF
MENTAL HEALTH RECOVERY**



Option A

Mandate people to participate in prescribed services that we decide are in their best interest.

Option B

Serve customers by providing quality individualized services to help them to attain their self-identified needs and goals.



Take A Step . . . and Discover Yourself

Recovery Agent

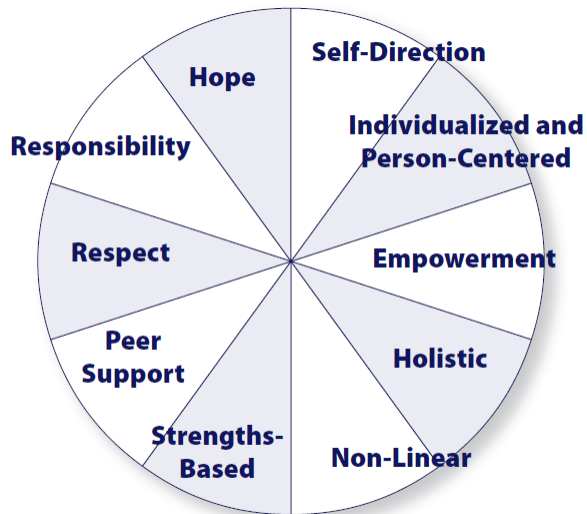


Take A Step . . . and Discover Yourself

- **Entry At Any Point**
- **Same-Day Service**
- **Open 24/7**
- **Customer-Driven**
- **Recovery-Based**
- **Holistic**
- **Nimble**



10 Fundamental Components of Recovery



SAMHSA National Consensus Statement on Mental Health Recovery



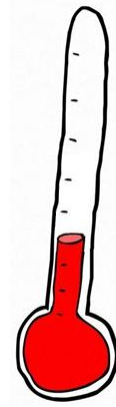
Rehabilitation Principles

- Convey hope and respect
- Build on the strengths and capabilities of individuals
- Person-centered
- Informed and shared decision-making
- Promote self-determination and empowerment

USPRA, October 2009

The Power of Relationships

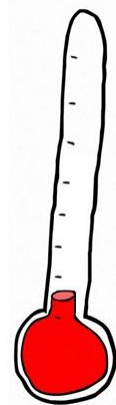
- Building good relationships with the people we serve.
- Accounts for 9% of recovery success.



Robert Bohanske, Chief of Clinical Services and Training, Southwest Behavioral Health Services, Phoenix AZ. (Ashcroft & Anthony, Behavioral Healthcare, Vol. 29, No. 8)

The Power of Relationships

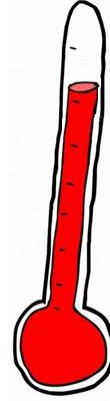
- The modality (no matter which one you choose)
- Accounts for about 1% of recovery success.



Robert Bohanske, Chief of Clinical Services and Training, Southwest Behavioral Health Services, Phoenix AZ. (Ashcroft & Anthony, Behavioral Healthcare, Vol. 29, No. 8)

The Power of Relationships

- Talking to people about using their strengths
 - what the person brings to the relationship
 - hopes, goals, expectations
- Accounts for 87% of recovery success.



Robert Bohanske, Chief of Clinical Services and Training, Southwest Behavioral Health Services, Phoenix AZ. (Ashcroft & Anthony, Behavioral Healthcare, Vol. 29, No. 8)

What World War I Taught Us:

(Findings suggested principles which improved recovery rates)



(Salmon TW: War neuroses: "Shell shock." Mil Surg 41:674-693, 1917)

Psych Rehab Principles

- **Support full integration into their communities where they can exercise their rights of citizenship**
- **Facilitate the development of personal support networks**

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- 51% peer representation on
 - Staff
 - Management
 - Administration
 - Board





- 100% Peer Staffed:
 - Englewood Drop-in Center
 - Self-help
 - Mutual Aid
 - Support



- Harbor House
 - 100% Peer Staffed:
 - Get/keep important resources needed for successful community living
 - Get/keep permanent housing
 - Get/keep residential, health, mental health and social services
 - Avoid hospitalizations and incarcerations





- Ace Employment Services
- Supported Housing Services
- Empowerment Academy



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